

Senate Approves Changes in the University QMS 2016

The University of Nairobi Senate chaired by the Vice-Chancellor Prof. Peter Mbithi has approved the changes in the University Quality Management Systems, QMS.

Contextualization of QMS to the University of Nairobi, revision of quality policy objectives, reorganization of QMS manual, refreshing documentation, inclusion of top management in the quality management system, continuous improvement of services, offering services according to the service delivery charter, improvement of employee satisfaction index are the key improvements to be made on the QMS.

Mr. Christopher Moturi, the Deputy Management Representative and Deputy Director, School of Computing and Informatics, noted that systems must work, processes must be followed. He noted that the new QMS is based on: customer focus, leadership, engagement of people, process approach, improvement and evidence based decision making and relationship management.

Also discussed at the Senate meeting is the approval of e-admission of students. The 2016/2017 academic year student admission letters will be sent via electronic means. To cater for the needs of students who may not have a 24-hour internet access, the University Information and Communication Technology, ICT Team, led by Mr. Ibrahim Otieno, assured the Senate that a short message service, sms , would be sent to students too. Security features have been integrated into the system to prevent issues of fake admission letters. The Deans and Directors would get a report on the admitted students as well.

The Vice-Chancellor, in his inauguration speech in January, 2015 noted that the University would make use of technology in decision making to create efficiency in service delivery.

The meeting was held at the Central Catering Unit, CCU on Thursday, July 28, 2016.